



Bow Wow Bathhouse LLC Client Contract
203 Long Plain Road
Whately MA 01373
413-397-9792

Owner _____ Telephone _____ Vet _____

Address _____

Breed _____ Age _____ Sex _____

Color _____

Emergency Telephone Number _____

Pet Name _____

Allergies/Medical Issues _____

Has Your Dog Ever Bitten Anyone? _____

If so description of circumstance _____

Immunization Record (Expiration Date)

Dogs

Rabies _____

Bordatella _____

DA2PPL _____

Cats

Rabies _____

FVRCP _____

FELV _____

Special Instructions: _____

This is an Agreement between Bow Wow Bathhouse LLC and the pet owner whose signature appears below (hereinafter called "Owner").

1. Owner agrees to pay the rate for pet care provided in effect on the date pet is checked into Bow Wow Bathhouse LLC.
2. Owner further agrees to pay all costs and charges for special services requested, and all veterinary costs for the pet during the period said pet is in the care of Bow Wow Bathhouse LLC.
3. Owner further agrees that the pet shall not leave the facility until all charges due are paid by Owner or proper payment arrangements are agreed upon by both parties.
4. By signing this Agreement and leaving pet with Bow Wow Bathhouse LLC, Owner certifies to the accuracy of all information given about said pet. Bow Wow Bathhouse LLC reserves the right to deny admittance to Owner's pet for any reason at any time.
5. Bow Wow Bathhouse LLC shall exercise reasonable care for the pet delivered by the Owner to the pet care provider. If interactive daycare and grooming are provided, Owner recognizes and accepts potential risks involved in such activities. It is expressly agreed by Owner and pet care provider that Bow Wow Bathhouse LLC's liability shall in no event exceed the lesser of the current chattel value of a pet of the same species or the sum of \$400.00 per animal admitted. The Owner further agrees to be solely responsible for any and all acts of behavior of said pet while it is in the care of the pet care provider, to indemnify and hold Bow Wow Bathhouse LLC harmless and to include payment of costs for injury to staff or other animals or damage to facilities caused by the pet.
6. Owner specifically represents that he or she is the sole owner of the pet, free and clear of all liens and encumbrances.
7. Owner specifically represents to Bow Wow Bathhouse LLC that, to Owner's knowledge, the pet has not been exposed to any contagious diseases within a thirty day period prior to check in. During the period of this Agreement, Owner also agrees to notify Bow Wow Bathhouse LLC of any known exposure of pet to a communicable disease and hold pet out of attending Bow Wow Bathhouse LLC until pet is symptom free for a minimum of 7 days or with written veterinary clearance. Owner further agrees to maintain currency of vaccinations as required by Bow Wow Bathhouse LLC policy. Owner shall be liable for any misrepresentation regarding contagious disease.
8. All Charges incurred by Owner shall be payable upon pickup of pet, or when billed by Bow Wow Bathhouse LLC at address listed on contract. Bow Wow Bathhouse LLC shall have, and is hereby granted, a lien on the pet for any and all unpaid charges resulting from services provided by Bow Wow Bathhouse LLC. The Owner hereby agrees that in the event the charges are not paid when due in accordance with this contract, Bow Wow Bathhouse LLC may exercise its lien rights by either not releasing pets or upon ten days written notice given by Bow Wow Bathhouse LLC to Owner by certified mail to address shown on contract. Bow Wow Bathhouse LLC may dispose of pet for any and all unpaid charges, at private or public sale, in the sole discretion of Bow Wow Bathhouse LLC, and Owner specifically waives all statutory or legal rights to the contrary. If such sale shall not secure a price adequate to pay such costs of pet care or other charges delinquent, plus costs of sale, then Owner shall be liable to Bow Wow Bathhouse LLC for the difference. All monies realized by Bow Wow Bathhouse LLC at such sale, over and above the charges due and costs of sale, shall be paid by to Owner.
9. If pet becomes ill or injured, or if the state of the animal's health otherwise requires professional attention, Bow Wow Bathhouse LLC, in its sole discretion, may engage the services of a veterinarian or administer medicine or give other requisite attention to the animal, and the expenses thereof shall be paid by the Owner. By owner's signature below, owner authorizes any third party to administer care and medicine to pet.
10. This Agreement contains the entire agreement between the parties. All terms and conditions of this Agreement shall be binding on the heirs, administrators, personal representatives and assigns of the Owner and Bow Wow Bathhouse LLC.
11. Any controversy or claim arising out of or relating to this Agreement, or the breach thereof, or as the result of any claim or controversy involving the alleged negligence by any party to this Agreement, may in Bow Wow Bathhouse LLC sole discretion be settled in accordance with the rules of the American Arbitration Association, and judgment upon the award rendered by an arbitrator may be entered in any Court having jurisdiction thereof. The arbitrator shall, as part of the award, determine an award to the prevailing party of the costs of such arbitration and reasonable attorney's fees of the prevailing party. Bow Wow Bathhouse LLC reserves the right to seek recourse in a judicial forum.

Day Care Drop off is 7:30-8:30AM. Pick up is Noon for half day and 4:00-5:30PM for full day. Any pet not picked up by 5:30PM will be boarded overnight at the owner's expense.

Boarding drop off is 2:00-3:00PM. Pick up is before Noon. Any pet not picked up by noon will be boarded another night at the owners expense.

For those boarding with us, realize that your pet is playing with others all day. We will perform an exit bath if needed at the owners' expense. Please let us know if you would like a full groom at check-in.

A \$75 non-refundable deposit is required to book a boarding reservation which will be applied to your stay.

By my signature below, I indicate I have read, understand and agree to the terms of this contract.

Signature:

Owner _____ Date _____